

eTrak Towing Management System - Call Worksheet

File Edit

Call#: ALG1 Date: 05-26-1999 Tow Date: 05-26-1999 Trk#: 3456 Ref#: 9901010806 PO#: 56784 Inv#: 456789

Motor Club

Account: 808S CHEVROLET
 Caller Name: BERRY
 Call Back: (000)-000-0000 Ext: 0000
 Reason: IMPOUND

Vehicle
 Year: 1989 Color: BLACK HD
 Make: ACURA
 Model: INTEGRA Body: 2DR
 Licence: 2MLK629 State: CA
 Vin: 2867362782
 Odometer: 50987

Location
 Address: 5678 ASH
 Cross Street: 5TH AND ASH
 Landmark: LIBRARY
 City: LAGUNA HILLS
 State: CA Zip: 92922

Destination
 Name: 808S CHEVY LOT
 Address: 465 THORN ST
 City: LAGUNA HILLS
 State: CA Zip: 92922

Owner/Interested Parties
 Bill To: 808 BOBSON
 Name: 808 BOBSON
 Address: 567 LUPITA
 City: LAGUNA HILLS
 State: CA Zip: 92922
 Phone: (000)-000-0000 Ext: 0000

Notes
 DRIVER WAS DELAYED 5 MINUTES DUE TO TRAFFIC
 OFFICER ANDERSON COMPLAINED ABOUT LATE TRUCK ARRIVAL
 Status: CALL TAKEN

Times/Mileage

Date	Time	Date	Odometer
Call Taken	17:54	05-26-1999	25400
Dispatched	17:55	05-26-1999	25401
Accepted	17:56	05-26-1999	25404
En Route	18:09	05-26-1999	25404
On Scene	18:10	05-26-1999	25404
Loaded	18:20	05-26-1999	25405
In Tow	18:30	05-26-1999	25405
At Destination	18:35	05-26-1999	25405
Complete			

Driver/Truck
 Driver: BRUCE Truck: FBI
 Add Driver
 Delete

Est. Cost: 65.00
 Priority: 10/15 MINUTES
 Min.: 15 Time: 18:09:00 Date: 05-26-1999
 ETA

Log Storage Lien Sale Invoice Search Save

Fig. 2

200

General

Account:	BOBS CHEVROLET		
Caller Name:	BERRY		
Call Back:	(000)-000-0000	Ext:	0000
Reason:	IMPOUND		FLATBED

Fig. 3

Location

Address:	5678 ASH		
Cross Street:	5TH AND ASH		
Landmark:	LIBRARY		
City:	LAGUNA HILLS		
State:	CA	Zip:	92922

☐ Driver w/car

Fig. 5

Vehicle

Year:	1989	Color:	BLACK	
Make:	ACURA			
Model:	INTEGRA	Body:	2DR	
Licence:	2MLK629	State:	CA	
Vin:	2867362782			
Odometer:	50987			

Fig. 4

Destination

Name:	BOBS CHEVY LOT		
Address:	465 THORN ST		
City:	LAGUNA HILLS		
State:	CA	Zip:	92922

Fig. 6

Motor Club

Name:	AAA
Mem#:	34895763
Exp. Date:	01-01-2002
Prog/Lev:	
Cost Limit:	225
Mig Limit:	175
Mig Rate:	1.25
Auth.#:	A2938

210 →

Fig. 7

Owner/Interested Parties

Bill To:	
Name:	BOB BOBSON
Address:	567 LUPITA
City:	LAGUNA HILLS
State:	CA
Zip:	92922
Phone:	(000)-000-0000
Ext:	0000

Notes

DRIVER WAS DELAYED 5 MINUTES DUE TO TRAFFIC

OFFICER ANDERSON COMPLAINED ABOUT LATE TRUCK ARRIVAL

Status: CALL TAKEN

4/14

Fig. 8

Lien Type: 30 day

Value: 3000

Lien Dates

Lien Sale Start: 05-26-1999

DMV Requested: 05-26-1999

DMV Received: 05-26-1999

Lien Notice Sent: 05-26-1999

Clear Date: 05-26-1999

Sale Date: 05-26-1999

Sent Notice To:

☒ Primary Owner
 ☐ Lienholder
 ☐ Interested Party 1
 ☐ Interested Party 2

Generate Lien Notice

Sold To: BT

Sale Price: 2500

Comments:

EXCESS DUE GOES TO PO
 CAR IN GOOD CONDITION
 SMALL DENT IN LEFT REAR BUMPER

Lien Sale

220

Fig. 9

Service Desc

Driver

Qty

Price

Amount

CAR STORAGE

Bruce

1

660

660

4

New Service

Delete Service

Bill To: BOB BOBSON

Amount Total: 660.00

Tax: 0

Discount: 0.00

Grand Total: 660

Credit Card Details:

Type: MASTERCARD

Card#: 000-0000-0000

ExpDate: 01-31-2001

Name OC: BOB BOBSON

Auth#: 3948776

Appr. Amt: 160

Check Details:

Check#: 3457657

Auth#: 3457657

Appr. Amt: 500

Cash: 500

Credit Card: 1500

Check: 500

Payment Total: 2500

Balance: -1840

Unpost Invoice

Post Invoice

Split Billing

Invoice

Fig. 10

FIG. 11

1200

Police Information	
Officer Name:	PEPPER ANDERSON
Badge #:	456
Case ID:	3987F
Beat:	812
<input checked="" type="checkbox"/> Stolen Vehicle	
Citations:	
<input checked="" type="checkbox"/> Citation Limit Exceeded	
Cit. Amount:	500
Release Doc:	940396
Officer Remark:	
VEHICLE OWNER WAS RUDE	
Close Police Information	
Storage	
<input checked="" type="checkbox"/> Private Property Impound	
Notify Police of P.P.I.	

Fig. 12

1100

Time In	04-28-1999 08:54
Lot Name:	LOT 1
Lot Section:	SECTION I
Key Tag#:	8955
Time Out	05-31-1999 11:00
Total:	33 days and 3.0 hours
Amount Due:	660.00
Vehicle Contents:	
TRASH, CONTRABAND & PIPE	
Vehicle Condition:	
GOOD, BUT SMELLED LIKE MARIJUANA	
Storage	
<input checked="" type="checkbox"/> Private Property Impound	
Notify Police of P.P.I.	

Fig. 11

1300

Police Hold

Hold Until: 05-31-1999 18:08

Hold Agency: INVESTIGATIVE

☒ Agency Pays ☒ Investigative Hold

Hold Information

INVESTIGATING FOR NARCOTICS

Hold Removed: 05-31-1999 10:45

Removed By: OFFICER ANDERSON

Remove Hold Information

ARRESTING OFFICER SGT PEPPER ANDERSON

Close Police Information

Police Information ☒ Private Property Impound

Police Hold ☐ Notify Police of P.P.I.

Storage

Fig. 13

1400

Times/Mileage

Date:	Time:	Date:	Odometer:
Call Taken	17:54	05-26-1999	25400
Dispatched	17:55	05-26-1999	25401
Accepted	17:56	05-26-1999	25404
En Route	18:09	05-26-1999	25404
On Scene	18:10	05-26-1999	25404
Loaded	18:20	05-26-1999	25405
In Tow	18:30	05-26-1999	25405
At Destination	18:35	05-26-1999	25405
Complete			

Driver/Truck

Driver: BRUCE

Truck: FBI

Add Driver

Delete

Est. Cost: 65.00

Priority: 10/15 MINUTES

Min.: 15

Time: 18:09:00

Date: 05-26-1999

ETA

Log

7/14

Fig. 14

1500
↓

Vehicle

1506 License: 2MLK629

1508 Vin: 2867362782

1510 Year: 1989

1512 Make: CHEVROLET

1514 Model: CITATION

1516 Color: BLACK

Call

1518 Ref#: 9901010006

1520 Account: BOBS CHEVROLE

1522 StartDate: 05-28-1999

1524 EndDate: 05-28-1999

1526 P.O.# 56784

1528

1502 →

1504 →

Call#	Color	Make	Inc. Location	Status	▲
04140011	BLU	DODG	3737 BIRCH STREET	COMP	
04140003		DODG	3839 LOGAN ST.EET	COMP	
04140008	BLA	FORD	3876 PECAN STREET	COMP	
04140009	BRO	FORD	378 15TH STREET	COMP	
04140345	BRO	GMC	589 LISBON AVE.	CALL	
04142234	BRO	INFI	553 YORBA LINDA DRIVE	COMP	
04140556	WHI	INFI	456 FULTON	COMP	
04140033	WHI	INFI	W7TH/151ST	COMP	
04140223	GRE	INFI	1090 ROADWAY	STOR	
04140991	BLU	MERC	4232 PECAN STREET	COMP	
04140889	BLK	MERC	3737 BIRCH STREET	COMP	
04140445	RED	MERC	89TH ST OFF RAMP/115S	COMP	
04142234	BLU	MERC	556 FOURTH AVENUE	CALL	
03345677	WHI	NISS	1234 APPLE VALLEY	CALL	
04141676	GRE	OLDS	456 RUPERT	COMP	
04143387	BLU	PLYM	1028 PRINCETONEET	COMP	
04140886	BRO	TOYO	234 LIVINGSTON WAY	COMP	▼

224

Fig. 15

FIG. 16 is a screenshot of a computer screen displaying a software interface for a towing management system. The interface is titled "eTrak Towing Management System - Dispatch Worksheet". It features a menu bar with "File" and "Edit" options. The main area is divided into several sections: a top section for call details, a middle section for vehicle and customer information, and a bottom section for dispatch status and actions. The call details section includes fields for Call ID, Driver, Customer, Unit, Status, Time, Destination, and Zone. The vehicle and customer information section includes fields for Vehicle ID, Make, Model, Color, Year, Customer Name, and Address. The dispatch status section includes buttons for "Dispatch", "Page", and "Cancel". The bottom section contains a table with columns for Driver, Truck, and Status, listing several drivers and their current status. The interface is annotated with various reference numerals: 1602 points to the menu bar, 1604 points to the call details section, 1608 points to the vehicle and customer information section, 1610 points to the dispatch status section, 1612 points to the vehicle information fields, 1614 points to the location fields, 1616 points to the destination fields, 1618 points to the miscellaneous notes field, 1620 points to the dispatch button, 1622 points to the cancel button, and 1624 points to the destination field. A date "9/14" is displayed in the top right corner of the screen.

eTrak Towing Management System - Dispatch Worksheet

FileEdit

Call	Dr	Driver	Customer	Unit	Status	Time	Destination	Zone
▶ 0001		BRUCE	BOBS CHEVROLET	1	Call Taken	18:35	456 THORN ST	
					Complete			
					Dispatched			
					En Route			
					In Tow			
					Loaded			
					On Site			
					Call Taken			
					At Destination			

Call	Dr	Customer	ETA	Make	Color	Reason	Location	Zone
▶ 0002		AAA OF KISSIMEE	1	ALFA	1	1	1	
0003		BAYSIDE BUICK	1	AM G	1	1	1	

Driver

Truck

Status

▶ BRUCE	1	On Call
KEVIN S	4	On Call
DARIAN	3	On Call
BRAD	ML7	On Call

Dispatch

Page

Cancel

GENERAL:

ALG1052619990001

BOBS CHEVROLET

BERRY

(000)-000-0000

0000

R6

IMPOUND

VEHICLE:

1989

ACURA

INTEGRA

2MLX629

2867362782

CA

FD

LOCATION:

LIBRARY

LAGUNA HILLS

5TH AND ASH

CA

DESTINATION:

BOBS CHEVY LOT

80456 THORN STREET

LAGUNA HILLS

CA

92922

MISCELLANEOUS:

DRIVER WAS DELAYED 5

MINUTES DUE TO

TRAFFIC

OFFICER ANDERSON

1602 →

1604 →

Fig. 16

1608 →

← 1606

9/14

1620

1622

1622

1618

1616

1614

1612

1610

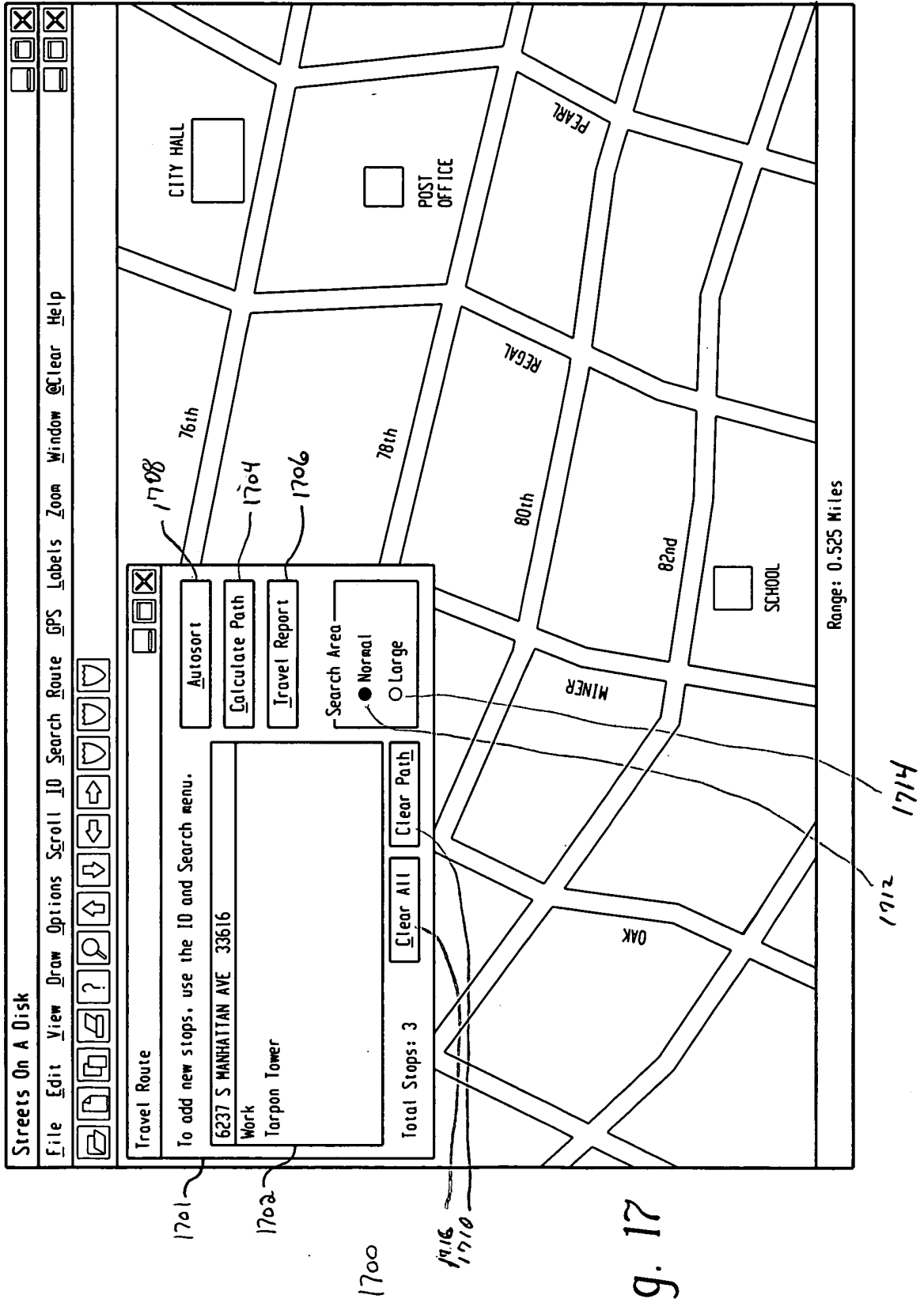


Fig. 17

FIG. 18 is a schematic diagram of a computer screen displaying a software interface for managing customer information and services. The interface is titled "Administration Worksheet" and includes a "Reports" menu. The main area is divided into several sections: a "Customer" section with a list of customers, a "Services Offered" section with a list of services, and a "Site Address" section with input fields for address, city, state, and zip. The interface also includes buttons for "New Service", "Delete Service", "Close", "Load Defaults", "Services", and "Motor Club".

1802

Administration Worksheet

Reports

1818

1820

1822

1808 1806

Customer

Name	ID#
KARLS CAR CARE CENTER	1
AAA OF KISSIMEE	2
JOES AUTOBODY	3
BOBS CHEVROLET	4
RIDER TRUCK RENTALS	5
SAN DIEGO PD	6
C.O.D.	7
LARRY'S LIMO SERVICE	8
OCEANSIDE TRANSMISSION	9
BAYSIDE BUICK	10

Services Offered

Service	Rate	GL Code
CAR STORAGE	0	40000-15
GAS	35	40000-13
JUMP START	35	40000-11
LOCKOUT	35	40000-12
MILEAGE	3	40000-17
WINCHING	85	40000-16

Customer: KARLS CAR CARE CENTER

Site Address

Address: 3456 MIRIMAR WAY

Add Line2:

City: SAN DIEGO

State: CA Zip: 92134

Cap

Services

Motor Club

1812

1814

1816

1829

Fig. 18

Employee

Name
BRUCE
KEVIN S
KEVIN G
DARIAN
BRAD

KEVIN GLINES

Name: KEVIN GLINES
 ID#: 1
 Type: DR
 License: 2MLK629
 Lic Expires: 11-19-1999
 Birth Date: 12-19-1959

Address: 2837 ASH STREET
 City: LAGUNA NIGUEL
 State: CA Zip: 93847
 Phone: 000-000-0000
 Pager: 000-000-0000
 E-mail: KGLINES@GDIS.COM

Hire Date: 02-15-1999
 Termination Date: 02-15-1999
 Commission Rate: 2%

Services
 Motor Club

1904
 1914
 1924
 1926
 1906
 1908
 1910

Fig. 19

New
Void Previous
Save

Fig. 20

FIG. 21 is a schematic diagram of a computer system 2100. The computer system 2100 includes a processor 2102, a memory 2104, and a display 2106. The processor 2102 is connected to the memory 2104 and the display 2106. The memory 2104 stores data and instructions. The display 2106 displays information to a user. The computer system 2100 is configured to execute a program that performs the operations described herein.

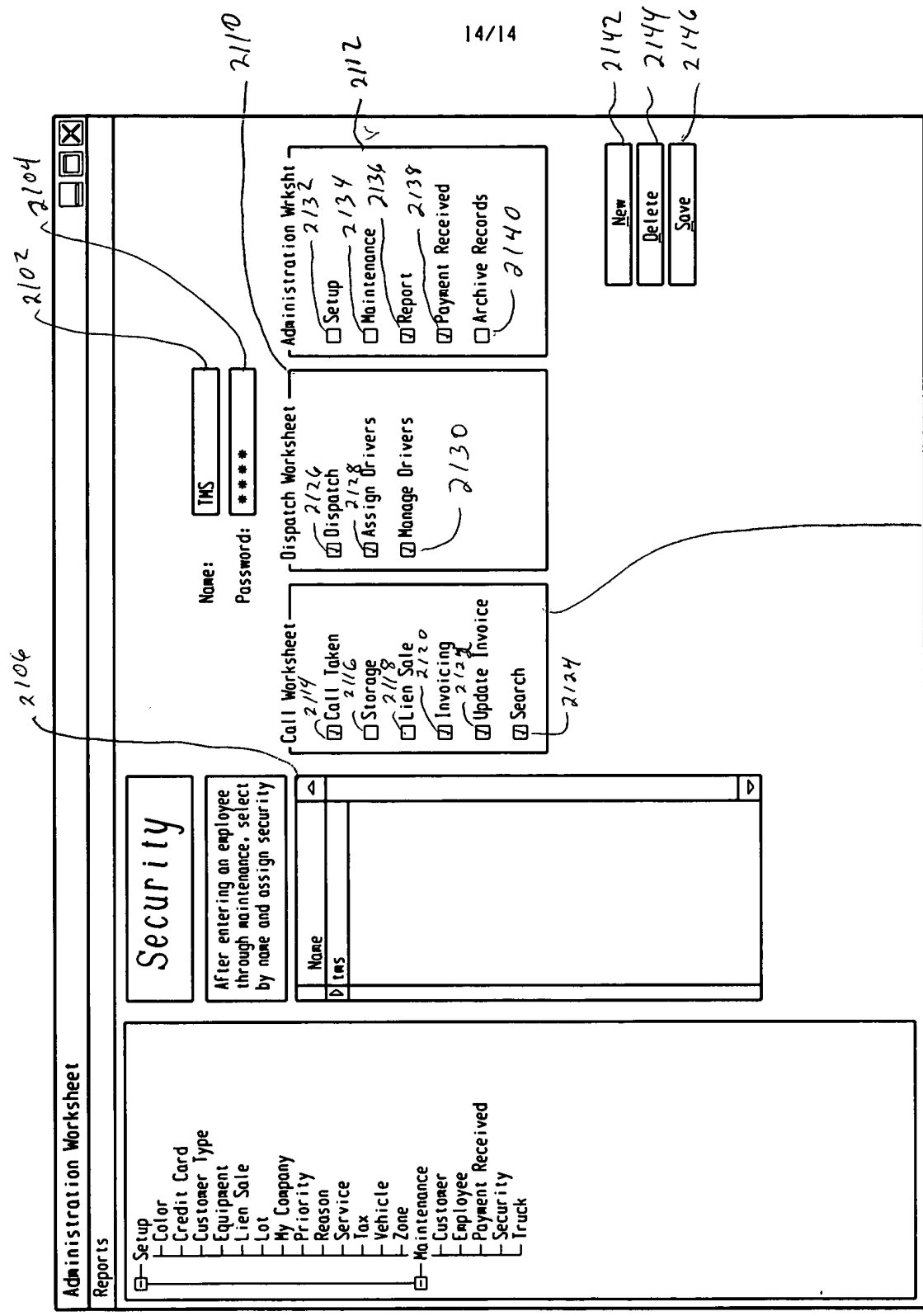


Fig. 21